Service Bulletin
B4190004A-06
Action required ☐
Information only ☒

SB, Wrong sensor description in OM, Water Control Flex, Water Control Select, 2019-05

Affected models

Model	Article no.	Serial Range	
		Start	End
Water Control Flex	1890	03/2019	04/2019
Water Control Select	1891	03/2019	05/2019

Affected markets

All.

Description

There are two errors in the OM in the description of the soil moisture sensor (figure 1):

3. ***Function:***
   Sensor Sensitivity: The number of drops represents the measured soil moisture
4. ***Programming:***
   By selecting 3-drip / 0-drip the sensor response will be activated / deactivated.

➔ These two features are not implemented in the software!

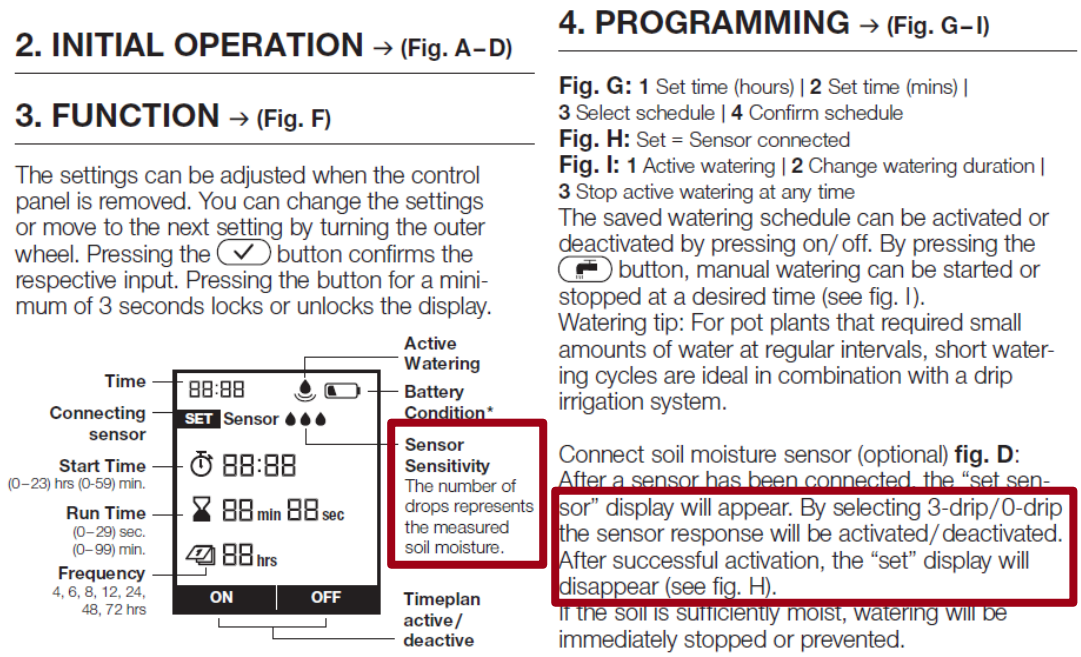

Figure 1: Errors in OM version 1

The functions and descriptions are corrected in the OM version 2 (figure 2):

3. ***Function:***

   0 drops = Sensor detects "dry" 3 drops = sensor detects "wet", no time-controlled watering.

4. ***Programming***

   The soil moisture level at which a watering will not be carried out as per the schedule can be set using the switching point controller on the soil moisture sensor.

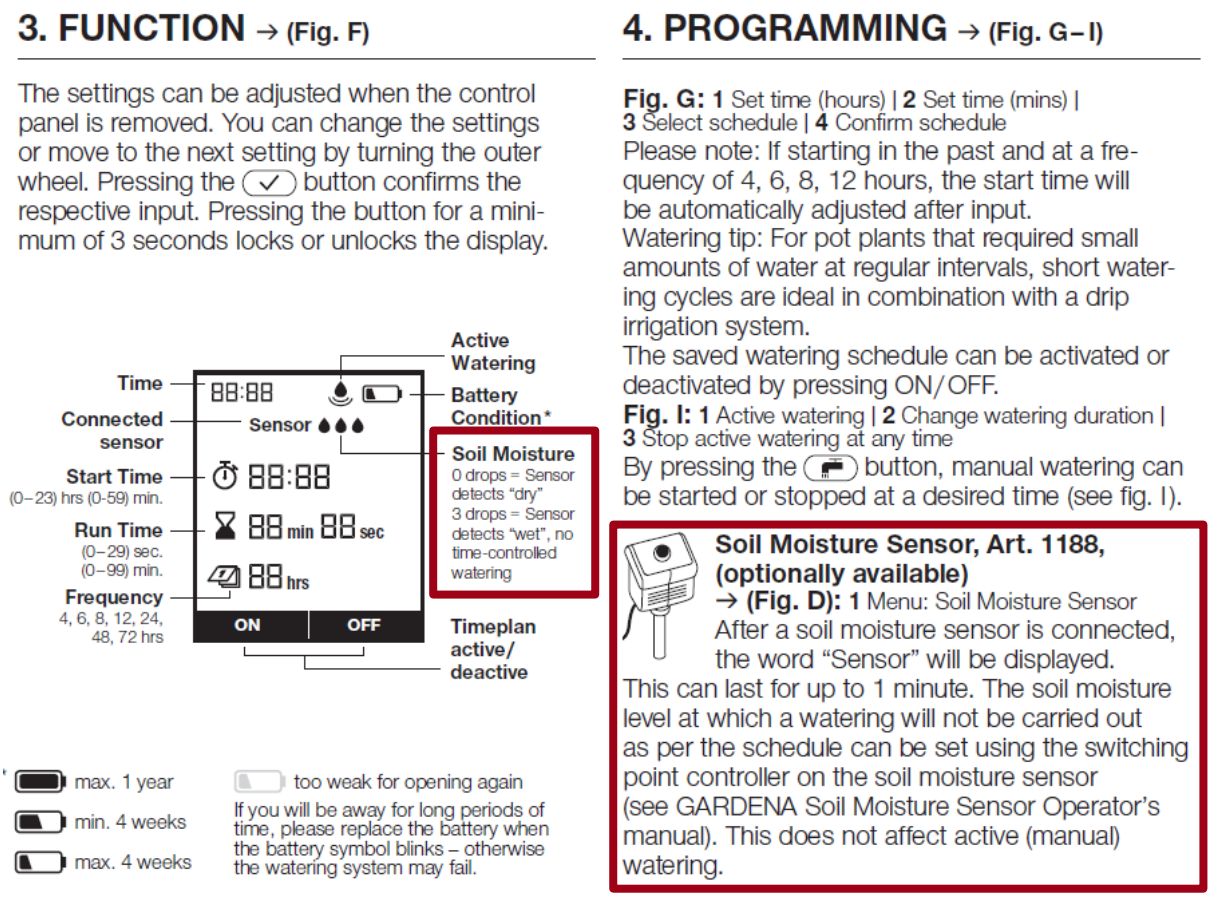

Figure 2: Corrections in OM version 2

Action

	Product sold to end user	Residual inventory not yet sold
What is required:	-	-
When to do:	-	-
What to do:	Recommend to download new OM from website. Cash back only if required by customer.	
How to do:	-	

Parts information

New part no.	Part description	Quantity	Old part no.
1890-20.960.02	OM version 02		1890-20.960.01
1890-28.960.02	OM version 02		1890-28.960.01
1890-29.960.02	OM version 02		1890-29.960.01
1890-34.960.02	OM version 02		1890-34.960.01
1891-20.960.02	OM version 02		1891-20.960.01
1891-28.960.02	OM version 02		1891-28.960.01
1891-29.960.02	OM version 02		1891-29.960.01

Warranty reporting information

Warranty is not approved; information only!

Field	Selection or Entry
Claim type (inventory)	Non required
Claim type (end users)	Non required
Failure description	Non required
Component code	Non required
Defect code	Non required
Labor allowance	Non required

Additional information

Revision History

Rev.	*Date*	*Order id.*	*Description*
A	*2019-05*	*SB-4346*	*Created*