

Service Bulletin B4201012A-06

Action required	
Information only	Χ

SB, Software Bundle 5908253-10A has been released, Gardena (smart) SILENO city, 2020-12

Affected models

Model	Serial Range
SILENO city 250	All
SILENO city 300	All
SILENO city 380	All
SILENO city 400	All
SILENO city 450	All
SILENO city 500	All
smart SILENO city 450	All
smart SILENO city 500	All
SILENO city 350	All
SILENO city 470	All
SILENO city 550	All
smart SILENO city 250	All
SILENO city 600	All
smart SILENO city 600	All
smart SILENO city 300	All

Affected markets

All.

Description

A new version of mower software has been released for the affected models above.

The software includes the following SW-versions:

Main: 20.28 HMI: 20.11 Comboard (CBT2): 20.3

This includes the following changes:

- Start on start (mower starts by pressing start, also if battery is not fully charged).
- Improved passage handling (if mower is locked up in passage while mowing, it will search the guide wire and drive back to charging station for charging).
- Several minor improvements not described in detail in this SB.

It is strongly recommended to update the mowers at next service!

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B420	101	2Δ_	06

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Warranty reporting information

Nothing in this SB can be subject to warranty claims. Warranty claims will not be accepted.

Revision History

Rev.	Date	Order id.	Description	
Α	2020-12	SB-6295	Created	

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