

Service Bulletin B4210016A-06

Action required	
Information only	Χ

SB, Software Bundle 5908253-12A has been released, Gardena (smart) SILENO city, 2021-12

Affected models

Model	Serial Range
SILENO city 250	All
SILENO city 300	All
SILENO city 380	All
SILENO city 400	All
SILENO city 450	All
SILENO city 500	All
smart SILENO city 450	All
smart SILENO city 500	All
SILENO city 350	All
SILENO city 470	All
SILENO city 550	All
smart SILENO city 250	All
SILENO city 600	All
smart SILENO city 600	All
smart SILENO city 300	All
smart SILENO city 350	All

Affected markets

AII.

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Description

A new version of mower software has been released for the affected models (see above).

This includes the following changes:

- Charging current supervision
 - Check if charging current is as expected. If this is not the case, the mower will dock again (up to 8 times). If still not as expected, the mower will display error 30 (charging system error).
- Defining starting point in start-up sequence.
- Guide calibration available in installation menu.
- Support for ZoneProtect.
- Schedule wizard is adapted for 1A PSU.
- Support for new security code handling at los PIN code (256byte).
- Bug fixes.

It is strongly recommended to update the mowers at next service!

Warranty reporting information

Nothing in this SB can be subject to warranty claims. Warranty claims will not be accepted.

Revision History

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Rev.	Date	Order id.	Description
Α	2021-12	00015766	Created

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