

SB, Firmware Update m2021, SILENO (+), 2021-03

Affected models

Model	Serial Range
SILENO (R100Li)	All
smart SILENO (R100LiC)	All
SILENO+ (R130Li)	All
smart SILENO + (R130LiC)	All
Sileno+ (R160Li)	All
smart SILENO+ (R160LiC)	All
smart SILENO+ (R180LiC)	All
SILENO (R200Li)	All
smart SILENO+ (R200LiC)	All

Affected markets

All.

Description

The model year 2021 firmware is now available in Autocheck 3. The firmware has been released in two steps with the second step closing a few gaps not included in the initial release. See next page for information regarding the content.

At Gardena, customer focus is at the heart of our business. Delivering a first-class customer experience and maximizing performance of our products, solutions and services is key. Processes and routines to get our products ready for our end users and customers are important components of our product delivery including software and firmware updates. We ask and encourage you to make sure all outgoing products have the latest available firmware, as usual and as recommended.

- When sent to:
 - winter service
 - general service
 - and/or warranty

5825861-15B

The software includes the following SW-Version:

Main:	10.38
HMI (old hardware):	10.21
HMI (new hardware):	10.24
Comboard:	11.09

This includes the following changes:

Smart mower:

- Fixed issue: *Park until further notice, after around 2 weeks the mower respond with cmd busy.*

All mowers:

- Improved "*child foot handling*"
- Several minor improvements not described in detail in this SB

5825861-16D

The software includes the following SW-Version:

Main:	10.40
HMI (old hardware):	10.22
HMI (new hardware):	10.25
Comboard:	11.10

This includes the following changes:

Closing a couple of gaps in the previous release, a second version of the model year 2021 firmware is released with product improvements, firmware fixes and support for the new model smart SILENO+ (180LiC). This release will replace 5825861-15B.

Revision History

Rev.	Date	Order id.	Description
A	2021-03	SB-6562	Created