



Art. 19005

**EN** Operator's manual  
smart Gateway

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# GARDENA smart Gateway

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1. SAFETY .....	4
2. FUNCTION .....	5
3. INITIAL OPERATION .....	6
4. OPERATION .....	14
5. MAINTENANCE .....	16
6. STORAGE .....	16
7. TROUBLESHOOTING .....	17
8. TECHNICAL DATA .....	18
9. SERVICE/WARRANTY .....	19

## Translation of the original instructions.



For safety reasons, children and young people under 16 as well as anyone who is not familiar with these operating instructions should not use the product. Persons with reduced physical or mental abilities may use the product only if they are supervised or instructed by a responsible person. Children must be supervised to ensure that they do not play with the product. Never operate the product when you are tired, ill or under the influence of alcohol, drugs or medicine.

### ***Intended use:***

The **GARDENA smart Gateway** is intended for private use in domestic and hobby gardens for automatic control of smart system products by the **GARDENA smart system App**.

The **GARDENA smart Gateway** is controlled and operated by the **GARDENA smart system App**.

## 1. SAFETY

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**Important!**  
**Read the operator's manual carefully before use and keep for future reference.**



**DANGER!**  
**Risk of suffocation!**

**Small parts can be easily swallowed. There is also a risk that the polybag can suffocate toddlers. Keep toddlers away when you assemble the product.**



**DANGER! Cardiac arrest!**

**This product makes an electromagnetic field while it operates. This field may under some conditions interfere with active or passive medical implants. To decrease the risk of conditions that can possibly injure or kill, we recommend persons with medical implants to speak with their physician and the medical implant manufacturer before you operate the product.**

Do not open the product.

Only use the product indoors.

Avoid exposure to moisture and dust, as well as sunlight and other forms of heat exposure.

The wireless transmission can be disrupted as a result of external influences such as electric motors or defective electrical devices.

The wireless range may be restricted in buildings (e. g. by reinforced concrete walls) or in the open (e. g. by high levels of humidity).

Only use the product with the included accessories.

Protect the power supply unit from moisture when connected.

The product can be used in the temperature range 0 °C to +40 °C.

Don't use cables – connecting the products to external/outdoor interfaces.

Short Range Device Antennas and Wi-Fi Antenna are installed in the product.

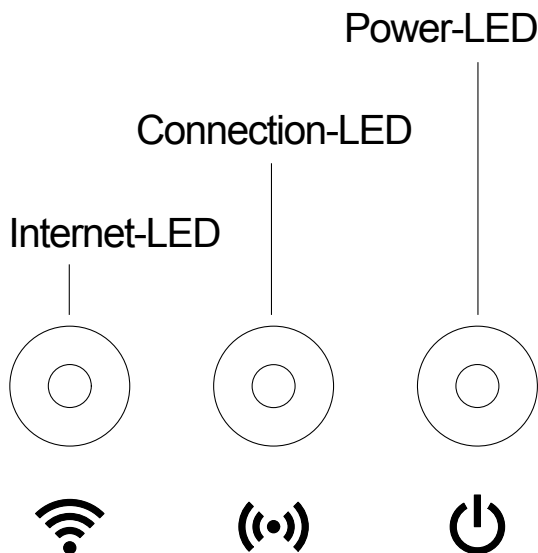
Do not use in cellar or nearby metal plates or engines.

Power over Ethernet is not possible.

The product must be supplied from ES1 (SELV) Limited Power Source.

## 2. FUNCTION

### LED-Display:



#### ① Internet LED:

- Green:** Connected with router and server
- Yellow:** Hotspot mode – not connected with router
- Red:** Not connected
- Red flashing:** Connected with router; not connected with server

#### ② Connection LED:

- Green flashing:** Receiving data
- Yellow flashing:** Sending data

#### ③ Power LED:

- Green:** Power On
- Green flashing:** Booting
- Yellow:**
  1. Factory reset running
  2. Error (restart required)
- Yellow flashing:** Software update
- Red:** Fatal error (restart required)

### 3. INITIAL OPERATION

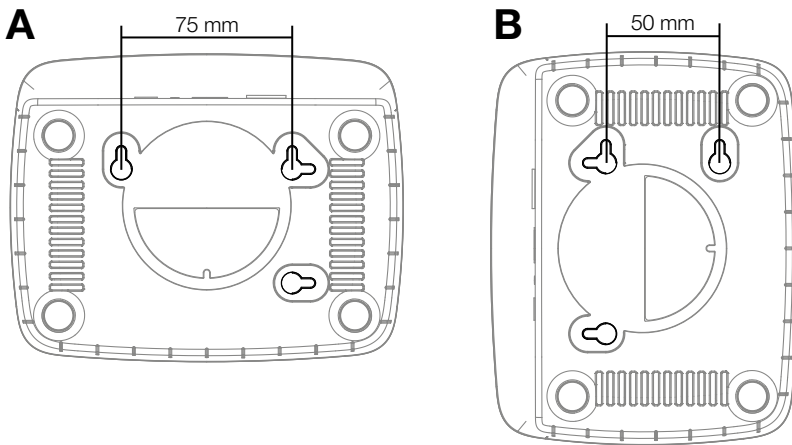
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#### **Contents:**

- smart Gateway
- Power supply unit
- Ethernet-cable

#### **To mount on the wall (optional):**

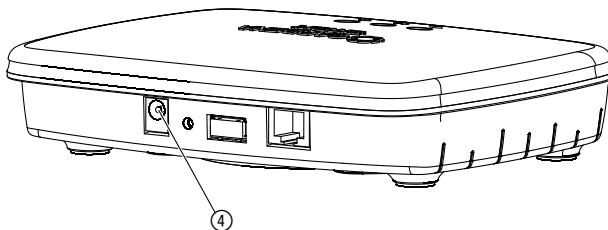
The two screws (not supplied) for attaching the Gateway have to be screwed into place **A** horizontally 75 mm/**B** vertically 50 mm apart and the screw head diameter must not exceed 8 mm.



1. Screw the screws into the wall **A** 75 mm/**B** 50 mm apart.
2. Attach the Gateway.

## ***To commission the smart Gateways:***

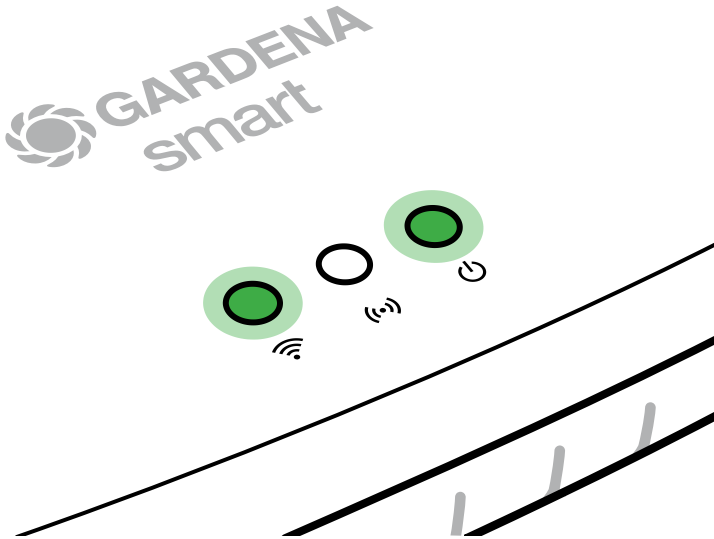
An Internet connection is required for installation of the Gateway.  
The Gateway can be connected to the Internet via ethernet or Wi-Fi.



1. Connect the power supply unit to a mains socket.
2. Connect the power supply cable to the plug socket ④ of the Gateway.
3. Select one of the following options:  
To connect via ethernet cable/To connect to a Wi-Fi network

## **To connect via ethernet cable (recommended):**

1. Connect the Gateway with the provided network cable to your router.  
*The software for your Gateway is now being updated. This process can take up to 15 minutes (depending on your Internet connection). Once the Internet-LED and the Power LED illuminate green permanently, the Gateway is up to date. It can now be included in the App.*



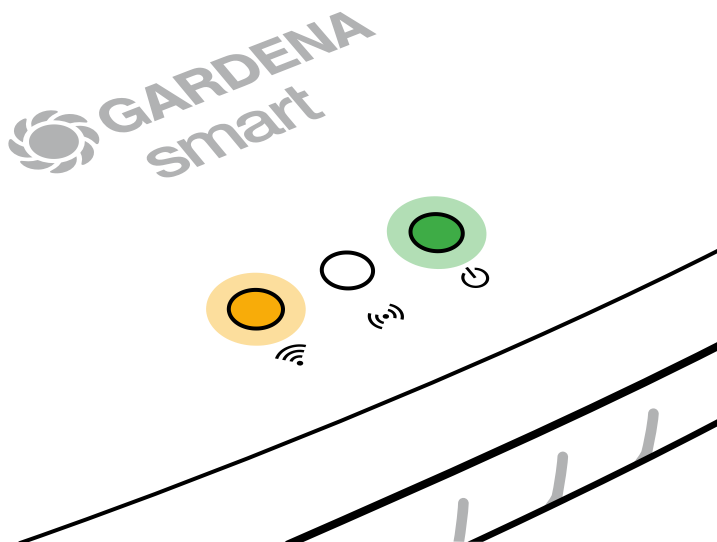
2. Download the **GARDENA smart system app** from the Apple App Store or the Google Play Store.
3. Follow the instructions in the App.



## **To connect to a Wi-Fi network:**

If the Gateway is neither connected to the router via a LAN cable nor integrated into another Wi-Fi network, the Gateway automatically provides a configuration network after approx. 1 to 2 minutes after startup.

**The configuration network is activated as long as the Internet LED permanently illuminates yellow.**

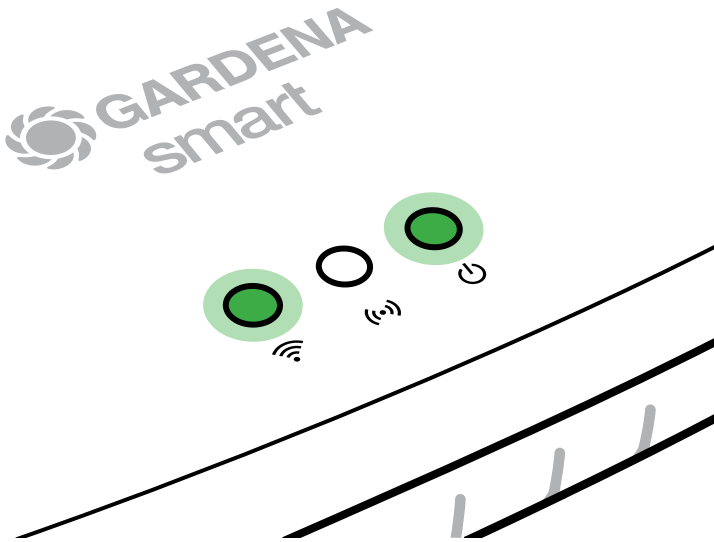


The configuration network remains active for 15 minutes. After the 15 minutes have elapsed (or if the Gateway was previously configured to another Wi-Fi network that is no longer available), the configuration network can be reactivated by briefly pushing the reset button ⑦.

## To configure the Wi-Fi network with an iOS device (iPhone, iPad):

Wait until the Internet LED illuminates yellow permanently (the configuration network is activated).

1. Open the **Apple** Home App (this is located by default on your mobile iOS device).
2. Select “Add accessory”.
3. Scan the HomeKit label **on the bottom side of the Gateway**.
4. Wait until the Internet LED illuminates green permanently.  
*The software for your Gateway is now being updated. This process can take up to 15 minutes (depending on your Internet connection). Once the Internet LED and the Power LED illuminate green permanently, your Gateway is up to date. It can now be included in the App.*

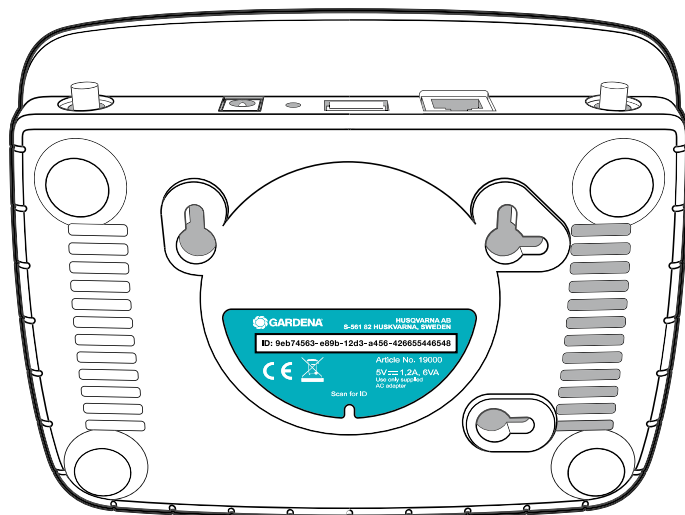


5. Download the **GARDENA smart system app** from the Apple App Store.
6. Follow the instructions in the App.

## To configure the Wi-Fi network with another device:

Wait until the Internet LED illuminates yellow permanently (the configuration network is activated).

To establish a connection via Wi-Fi, you need your Gateway ID. The Gateway ID can be read on the sticker on the underside of the Gateway. You will also need the password for your Wi-Fi network.

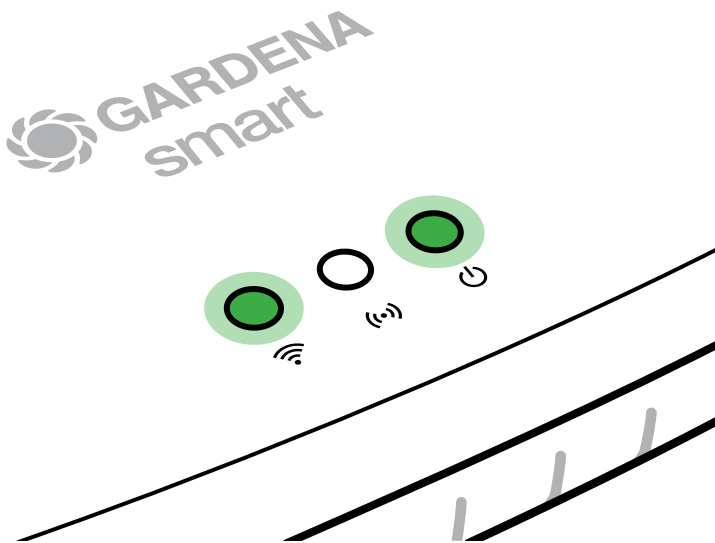


1. Connect to the GARDENA configuration network. To do this, go to the Wi-Fi settings on your smartphone, tablet, or computer. *The Gateway should now be displayed there as an available Wi-Fi network.*  
The network name starts with “GARDENA\_config”.
2. Open the URL:  
<http://10.0.0.1>  
in your preferred Internet browser.  
*You should now see the Gateway Interface.*

Gateway ID: 9eb74563-e89b-12d3-a456-426655446548

Password Gateway Interface:  
9eb74563

3. Login using the first eight digits of your Gateway ID as the password (see graphic). **The Gateway ID is located on the bottom side of the Gateway.**
4. Select your home Wi-Fi network under **Wi-Fi Network**.  
*Then your Gateway is connected with the Internet.*
5. Enter your network password and confirm your settings. Wait until the Internet LED illuminates green permanently.  
*The software for your Gateway is now being updated. This process can take up to 15 minutes (depending on your Internet connection). Once the Internet LED and the Power LED illuminate green permanently, your Gateway is up to date. It can now be included in the App.*



6. Download the **GARDENA smart system App** from the Google Play Store.
7. Follow the instructions in the App.

**Note:** Because the GARDENA configuration network does not have its own Internet access, your device may automatically leave the GARDENA configuration network or may display an error message. In this case, you must allow a connection without Internet access to be maintained in the settings of your device.

Also, make sure JavaScript is activated and browser cookies are accepted, in order to display the page correctly. Connecting the Gateway is not supported by Internet Explorer.

## 4. OPERATION

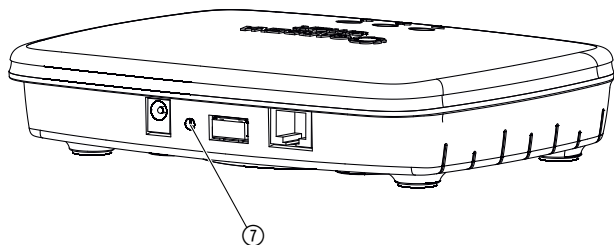
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### ***To operate with the GARDENA smart system App:***

You can use the **GARDENA smart system App** to control all smart system products from anywhere at any time. You can download the free **GARDENA smart system App** from the Apple App Store or from the Google Play Store.

Make sure that the smart Gateway was successfully commissioned (see 3. INITIAL OPERATION) before connecting it to the app. All GARDENA smart products are integrated via the app. Follow the instructions inside the App.

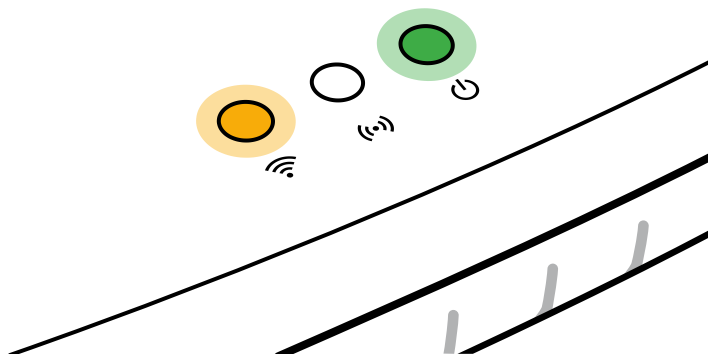
## Factory Reset:



The smart Gateway will be reset to the factory settings. You may need to use the reset function if for example you want to link your Gateway to a new Wi-Fi network.

1. Disconnect the Gateway from the power supply.
2. Press and hold down the Reset key ⑦; reconnect the Gateway to the power supply and wait until the Power-LED lights up yellow.
3. Release the Reset key ⑦ and wait until the Power-LED lights up green.

 GARDENA  
smart



## 5. MAINTENANCE

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### ***To clean the Gateway:***

No caustic/abrasive cleaning agents should be used.

→ **Clean Gateway with a damp cloth (do not use solvent).**

## 6. STORAGE

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### ***To put into storage:***

The product must be stored away from children.

→ Do not stow the product outdoors if not in use.

### ***Disposal:***

*(in accordance with RL2012/19/EC)*



The product must not be disposed of to normal household waste. It must be disposed of in line with local environmental regulations.

### **IMPORTANT!**

Dispose of the product through or via your municipal recycling collection centre.



## 7. TROUBLESHOOTING

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### **Problem:**

The internet LED flashes red.

### **Possible Cause:**

The Gateway does not reach the required ports.

### **Remedy:**

Outgoing connections from the Gateway must be able to reach the following ports in the Internet and/or your Router. (Usually no configuration needs to be changed, this list is a reference for advanced users.):

- 53 TCP / UDP (DNS)
- 67/68 UDP (DHCP)
- 123 TCP / UDP (NTP)
- 80 TCP (HTTP)
- 443 TCP (HTTPS)



**NOTE: For any other malfunctions please contact the GARDENA service department. Repairs must only be done by GARDENA service departments or specialist dealers approved by GARDENA.**

## 8. TECHNICAL DATA

	Unit	Value (Art. 19005-20)
<b>Operation temperature range (indoors)</b>	°C	0 to +40
<b>Internal SRD:</b>		
<b>Frequency range</b>	MHz	863 – 870
<b>Maximum power</b>	mW	25
<b>Free field radio range</b>	m (approx.)	100
<b>Wi-Fi</b>		
<b>Frequency range</b>	MHz	2400 – 2483.5
<b>Maximum power</b>	mW	100
<b>Standards supported</b>		IEEE 802.11b/g/n
<b>Ethernet</b>		
<b>Port</b>		1 LAN port via RJ45 socket
<b>Data connection</b>		Standard Ethernet 10/100 Base-T
<b>Power supply unit</b>		
<b>Mains voltage</b>	V (AC)	100 – 240
<b>Mains frequency</b>	Hz	50 – 60
<b>Max. output voltage</b>	V (DC)	5
<b>Rated output current</b>	A	1
<b>Input ratings of the Gateway unit</b>	V (DC) / A	5 / 1
<b>Dimensions (W x H x D)</b>	mm	57 x 128 x 58
<b>Weight</b>	g	120

### **EC Declaration of Conformity:**

Hereby, GARDENA Manufacturing GmbH declares that the radio equipment type (Art. 19005) is in compliance with directive 2014/53/EU.

The full text of the EC declaration of conformity is available at the following internet address:

**<http://www.gardena.com/int/support/safety-regulations>**

## 9. SERVICE/WARRANTY

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### **Service:**

Please contact the address on the back page.

### **Warranty statement:**

In the event of a warranty claim, no charge is levied to you for the services provided.

GARDENA Manufacturing GmbH grants a warranty for all original GARDENA new products for two years from the date of original purchase from the retailer, provided that the devices have been for private use only. This manufacturer's warranty does not apply to products acquired second hand.

This warranty includes all significant defects of the product that can be proved to be material or manufacturing faults.

This warranty is fulfilled by supplying a fully functional replacement product or by repairing the faulty product sent to us free of charge; we reserve the right to choose between these options. This service is subject to the following provisions:

- The product has been used for its intended purpose as per the recommendations in the operating instructions.
- Neither the purchaser nor a third party has attempted to open or repair the product.
- Only Original GARDENA replacement parts and wear parts have been used for operation.
- Presentation of the receipt

Normal wear and tear of parts and components (such as blades, blade fixing parts, turbines, light bulbs, V-belts/toothed belts, impellers, air filters, spark plugs), visual changes, wear parts and consumables are excluded from the warranty.

This manufacturer's warranty is limited to replacement and repair of products in accordance with the abovementioned conditions. The manufacturer's warranty does not constitute an entitlement to lodge other claims against us as a manufacturer, such as for damages. This manufacturer's warranty does **not**, of course, affect statutory and contractual warranty claims against the dealer/retailer.

The manufacturer's warranty is governed by the law of the Federal Republic of Germany.

In case of a warranty claim, please return the faulty product, together with a copy of the receipt and a description of the fault, with postage paid to the service address.

***Product liability:***

In accordance with the German Product Liability Act, we hereby expressly declare that we accept no liability for damage incurred from our products where said products have not been properly repaired by a GARDENA approved service partner or where original GARDENA parts or parts authorised by GARDENA were not used.

***Open Source Software:***

This device contains open source software. GARDENA hereby offers to deliver, upon request, a copy of the complete corresponding source code for the copyrighted open source software packages used in this product for which such offer is requested by the respective licenses. This offer is valid up to three years after product purchase to anyone in receipt of this information. To obtain the source code, please write in English, German or French to:

**[smart.open.source@husqvarnagroup.com](mailto:smart.open.source@husqvarnagroup.com)**

**Deutschland / Germany**

**GARDENA**  
Manufacturing GmbH  
Central Service  
Hans-Lorenser-Straße 40  
D-39079 Ulm  
Produktfragen:  
(+49) 731 490-123  
Reparaturen:  
(+49) 731 490-290  
service@gardena.com

**Albania**

**COBALT** Sh.p.k.  
Rr. Siri Kodra  
1000 Tirana

**Argentina**

Husqvarna Argentina S.A.  
Av.del Libertador 5954 –  
Piso 11 – Torre B  
(C1428ARP) Buenos Aires  
Phone: (+54) 11 5194 5000  
info.gardena@  
ar.husqvarna.com

**Armenia**

Garden Land Ltd.  
61 Tigran Mets  
0005 Yerevan

**Australia**

Husqvarna Australia Pty. Ltd.  
Locked Bag 5  
Central Coast BC  
NSW 2252  
Phone: (+61) (0) 2 4352 7400  
customer.service@  
husqvarna.com.au

**Austria / Österreich**

Husqvarna Austria GmbH  
Industriezeile 36  
4010 Linz  
Tel.: (+43) 732 77 01 01-485  
service.gardena@  
husqvarnagroup.com

**Azerbaijan**

Firm Progress  
a. Aliyev Str. 26A  
1052 Bakur

**Belgium**

Husqvarna België nv/sa  
Gardena Division  
Rue Egide Van Opthem 111  
1180 Uccle / Ukkel  
Tel.: (+32) 2 720 92 12  
info@gardena.be

**Bosnia / Hercegovina**

**SILK TRADE** d.o.o.  
Industrijska zona Bukva bb  
74260 Tešanj

**Brazil**

Husqvarna do Brasil Ltda  
Av. Francisco Matarazzo,  
1400 – 19º andar  
São Paulo – SP  
CEP: 05001-903  
Tel: 0800-112252  
marketing.br.husqvarna@  
husqvarna.com.br

**Bulgaria**

**AGROLAND** България АД  
бул. 8 Декември, №13  
Офис 5  
1700 Студентски град  
София  
Тел.: (+359) 246669 10  
info@agroland.eu

**Canada / USA**

**GARDENA** Canada Ltd.  
100 Summerlea Road  
Brampton, Ontario L6T 4X3  
Phone: (+1) 905 792 9330  
info@gardenacanada.com

**Chile**

Maquinarias Agrofloreales  
Ltda. (Maga Ltda.)  
Santiago, Chile  
Avda. Chesterton  
# 8355 comuna Las Condes  
Phone: (+56) 2 202 4417  
Daton@magal.cl  
Zipcode: 7560330

**China**

Husqvarna (Shanghai)  
Management Co., Ltd.  
富世华 (上海) 管理有限公司  
3F, Benq Square B,  
No207, Song Hong Rd.,  
Chang Ning District,  
Shanghai, PRC. 200335  
上海市长宁区虹桥路207号明  
基广场B座3楼, 邮编: 200335

**Colombia**

Husqvarna Colombia S.A.  
Calle 18 No. 68 D-31, zona  
Industrial de Montevideo  
Bogotá, Cundinamarca  
Tel. 571 2922700 ext. 105  
jairo.salazar@  
husqvarna.com.co

**Costa Rica**

Compania Exim  
EuroIberoamericana S.A.  
Los Colegios, Moravia,  
200 metros al Sur del Colegio  
Saint Francis – San José  
Phone: (+506) 297 6883  
exim\_euro@racsa.co.cr

**Croatia**

Husqvarna Austria GmbH  
Industriezeile 36  
4010 Linz  
Tel.: (+43) 732 77 01 01-485  
service.gardena@  
husqvarnagroup.com

**Cyprus**

Med Marketing  
17 Digeni Akritia Ave  
P.O. Box 27017  
1641 Nicosia

**Czech Republic**

Husqvarna Česko s.r.o.  
Türkova 2319/5b  
149 00 Praha 4 – Chodov  
Bezplatná infolinika:  
800 100 425  
servis@cz.husqvarna.com

**Denmark**

**GARDENA DANMARK**  
Lejrevj 19, st.  
3500 Værløse  
Tlf.: (+45) 70264770  
husqvarna@husqvarna.dk  
www.gardena.com/dk

**Dominican Republic**

**BOSQUESA, S.R.L**  
Carretera Santiago Licey  
Km. 5 ½  
Esquina Copal II,  
Santiago  
Dominican Republic  
Phone: (+809) 736-0333  
joserbosquesa@claro.net.do

**Ecuador**

Husqvarna Ecuador S.A.  
Arupos E1-181 y 10 de  
Agosto Quito, Pichincha  
Tel. (+593) 22800739  
francisco.jacom@  
husqvarna.com.ec

**Estonia**

Husqvarna Eesti OÜ  
Valdeku 132  
EE-11216 Tallinn  
info@gardena.ee

**Finland**

Oy Husqvarna Ab  
Gardena Division  
Lauttarhankatu 8/B /PL 3  
00581 HELSINKI  
www.gardena.fi

**France**

Husqvarna France  
9/11 Allée des pierres mayettes  
92635 Gennevilliers Cedex  
France  
http://www.gardena.com/fr  
LN\*AZUR: 0 810 00 78 23  
(Prix d'un appel local)

**Georgia**

Transporter LLC  
8/57 Bellashvili street  
0159 Tbilisi, Georgia  
Phone: (+995) 322 14 71 71

**Great Britain**

Husqvarna UK Ltd  
Preston Road  
Aycliffe Industrial Park  
Newton Aycliffe  
County Durham  
DL5 6UP  
info.gardena@  
husqvarna.co.uk

**Greece**

Π.ΠΑΠΑΔΟΠΟΥΛΟΣ ΑΕΒΕ  
Λεωφ. Αθηνών 92  
Αθήνα  
T.K.104 42  
Ελλάδα  
Τηλ. (+30) 210 51 93 100  
info@papadopoulos.com.gr

**Hungary**

Husqvarna Magyarország Kft.  
Ezred u. 1 - 3  
1044 Budapest  
Telefon: (+36) 1 251-4161  
vevoszolgalat.husqvarna@  
husqvarna.hu

**Iceland**

O. Johnson & Kaaber  
Tunguhalsi 1  
110 Reykjavik  
ooj@ojk.is

**Ireland**

Husqvarna UK Ltd  
Preston Road  
Aycliffe Industrial Park  
Newton Aycliffe  
County Durham  
DL5 6UP  
info.gardena@  
husqvarna.co.uk

**Italy**

Husqvarna Italia S.p.A.  
Via Santa Veschia 15  
23868 VALMADRERA (LC)  
Phone: (+39) 0341.203.111  
assistenza.italia@  
it.husqvarna.com

**Japan**

**KAKUICHI** Co. Ltd.  
Sumitomo Realty &  
Development Kojimachi  
BLDG., 8F  
5-1 Nibanencho  
Ohiyoda-ku  
Tokyo 102-0084  
Phone: (+81) 33 264 4721  
m\_ishihara@kaku-ichi.co.jp

**Kazakhstan**

**LAMED** Ltd.  
155/1, Tazhibayevoy Str.  
050060 Almaty  
IP Schmidt  
Abayaveye 3B  
110 005 Kostanay

**Korea**

Kyung Jin Trading Co., LTD.  
107-4, SunDuk Bld.,  
YangJae-dong,  
Seocho-gu,  
Seoul, (zipcode: 137-891)  
Phone: (+82) (0)2 574-6300

**Kyrgyzstan**

Alye Maki  
av. Molodaya Guardir J 3  
720014  
Bishkek

**Latvia**

Husqvarna Latvija SIA  
Ulbrokas 19A  
LV-1021 Riga  
info@gardena.lv

**Lithuania**

**UAB Husqvarna Lietuva**  
Atleitis pl. 77C  
LT-122104 Kaunas  
info@gardena.lt

**Luxembourg**

Magasins Jules Neuberg  
39, rue Jacques Stas  
Luxembourg-Gasperich 2549  
Case Postale No. 12  
Luxembourg 2010  
Phone: (+352) 40 14 01  
api@neuberg.lu

**Mexico**

**AFOSA**  
Av. Lopez Mateos Sur # 5019  
Col. La Calma 45070  
Zapopan, Jalisco  
Mexico  
Phone: (+52) 33 3818-3434  
icornejo@afosa.com.mx

**Moldova**

Convel S.R.L.  
2900 Muncestri Str.  
2002 Chisinau

**Netherlands**

Husqvarna Nederland B.V.  
**GARDENA** Division  
Postbus 50131  
1305 AC ALMERE  
Phone: (+31) 36 521 00 10  
info@gardena.nl

**Neth. Antilles**

Jonka Enterprises N.V.  
Sta. Rosa Weg 196  
P.O. Box 8200  
Curaçao  
Phone: (+599) 9 767 66 55  
pgm@jonka.com

**New Zealand**

Husqvarna New Zealand Ltd.  
PO Box 76-437  
Manukau City 2241  
Phone: (+64) (0) 9 9202410  
support.nz@husqvarna.co.nz

**Norway**

Husqvarna Norge AS  
Gardena Division  
Trøskeneveien 36  
1708 Sarpsborg  
info@gardena.no

**Peru**

Husqvarna Perú S.A.  
Dr. Ramón Cárcamo 710  
Lima 1  
Tel: (+51) 1 3320400 ext. 416  
juan\_remujo@  
husqvarna.com

**Poland**

Husqvarna  
Poland Spółka z o.o.  
ul. Wysockiego 15 b  
03-371 Warszawa  
Phone: (+48) 22 330 96 00  
gardena@husqvarna.com.pl

**Portugal**

Husqvarna Portugal, SA  
Lagoa - Albarraque  
2636 - 595 Rio de Mouro  
Tel.: (+351) 21 922 85 30  
Fax: (+351) 21 922 85 36  
info@gardena.pt

**Romania**

**Madex International** Srl  
Soseaua Odaii 117-123,  
RO 013603 Bucuresti, S.1  
Phone: (+40) 21 352.76.03  
madex@ines.ro

**Russia / Россия**

**ООО „Хускварна“**  
141400, Московская обл.,  
г. Химки,  
улица Ленинградская,  
владение 39, стр.6  
Бизнес Центр  
„Химки Бизнес Парк“,  
помещение 0802.24  
http://www.gardena.ru

**Serbia**

Domel d.o.o.  
Autoput za Novi Sad bb  
11273 Belgrad  
LT: +381 11 84 88 98 12  
miroslav.jejina@domel.rs

**Singapore**

Hy-Ray PRIVATE LIMITED  
40 Jalan Pemimpin  
#02-08 Tat Ann Building  
Singapore 577185  
Phone: (+65) 6253 2277  
shying@hyray.com.sg

**Slovak Republic**

Husqvarna Česko s.r.o.  
Türkova 2319/5b  
149 00 Praha 4 – Chodov  
Bezplatná infolinika:  
800 154 044  
servis@sk.husqvarna.com

**Slovenia**

Husqvarna Austria GmbH  
Industriezeile 36  
4010 Linz  
Tel.: (+43) 732 77 01 01-485  
service.gardena@  
husqvarnagroup.com

**South Africa**

Husqvarna  
South Africa (Pty) Ltd  
Postnet Suite 250  
Private Bag X6,  
Cascades, 3202  
South Africa  
Phone: (+27) 33 846 9700  
info@gardena.co.za

**Spain**

Husqvarna España S.A.  
Calle de Rivas nº 10  
28052 Madrid  
Phone: (+34) 91 708 05 00  
atencioncliente@gardena.es

**Suriname**

Agrofix n.v.  
Verlengde Hogestraat #22  
Phone: (+597) 472426  
agrofix@sr.net  
Pobox : 2006  
Paramaribo  
Suriname – South America

**Sweden**

Husqvarna AB  
Gardena Division  
S-561 82 Huskvarna  
gardenaorder@husqvarna.se

**Switzerland / Schweiz**

Husqvarna Schweiz AG  
Consumer Products  
Industriestrasse 10  
5506 Mägenwil  
Phone: (+41) (0) 62 887 37 90  
info@gardena.ch

**Turkey**

Dost Bahçe Diş Ticaret  
Müesseslikliik A.Ş.  
Yunus Mah. Adil Sok. No:3  
Ic Kapli No: 1 Kartal  
34873 Istanbul  
Phone: (+90) 216 3893939  
info@dostbahce.com.tr

**Ukraine / Україна**

**ТОВ „Хускварна Україна“**  
вул. Васильківська, 34,  
офис 204-р  
03022, м. Київ  
Тел. (+38) 044 498 39 02  
info@gardena.ua

**Uruguay**

**FELISA**  
Entre Rios 1083 CP 11800  
Montevideo – Uruguay  
Tel: (+598) 22 03 18 44  
info@felisa.com.uy

**Venezuela**

Corporación Casaj y Jardín C.A.  
Av. Caroni, Edif. Trenzmen, P.B.  
Colinas de Bello Monte,  
1050 Caracas.  
Tlf: (+58) 212 992 33 22  
info@casajjardin.net.ve

19005-20.962.01/1219  
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D-89070 Ulm  
http://www.gardena.com